

URBAN
MUNICIPAL

1999-2000 Annual Report

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1999-2000

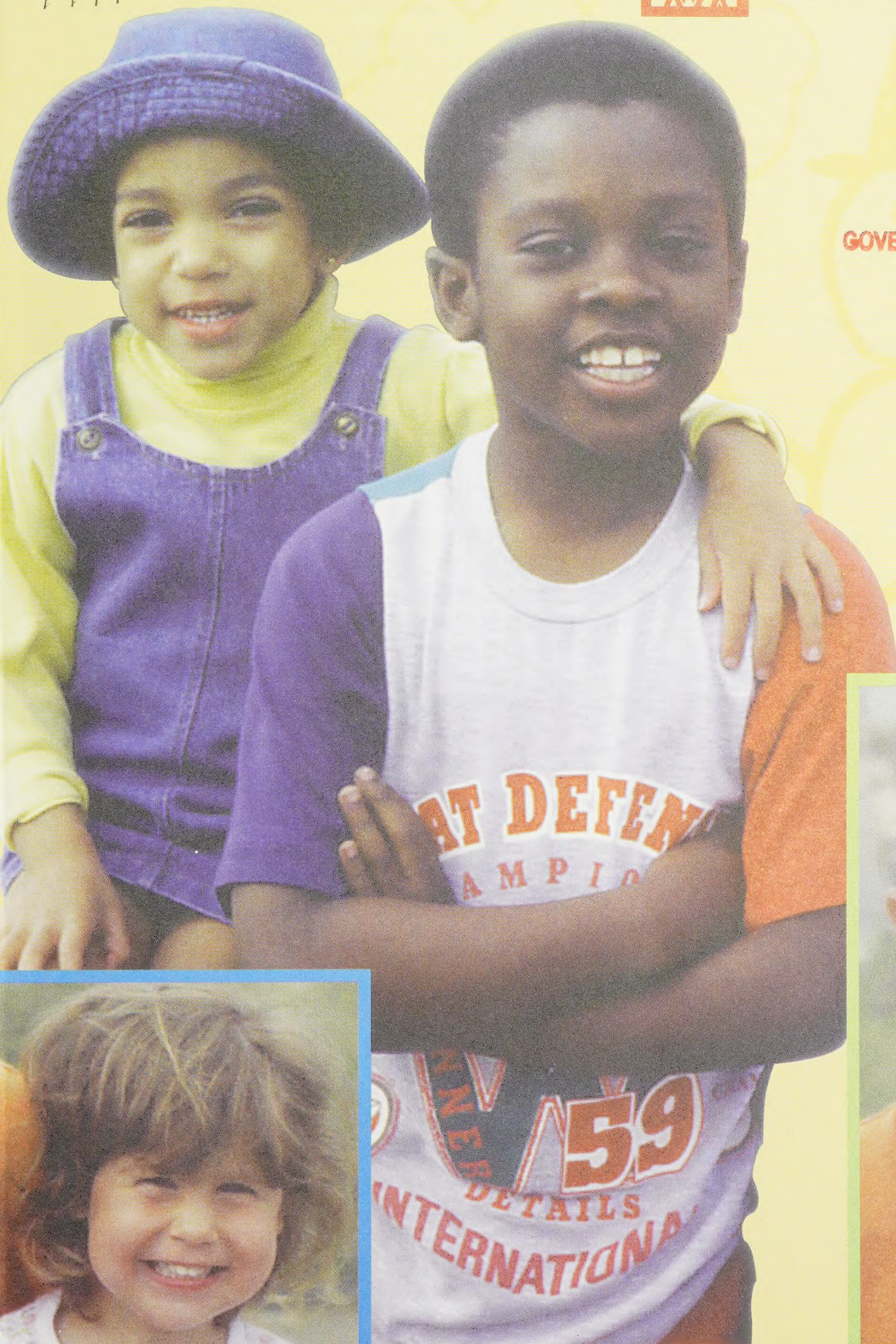


the children's aid society
OF HAMILTON-WENTWORTH

URBAN MUNICIPAL

DEC 18 2000

GOVERNMENT DOCUMENTS



Report of the President and the Executive Director

As we enter the new millennium, child welfare in Ontario finds itself at a new beginning. The amendments to the Child and Family Services Act (CFSA) were proclaimed on March 31, 2000. These

changes are based on recommendations made by the Ontario Mortality Task Force and the juries in inquests into the deaths of children known to children's aid societies.

The revised act will:

- Make it clear that the paramount purpose of the CFSA is to promote the best interests, protection and well-being of children.
- Expand the reasons for finding a child in need of protection. For instance, the word "neglect" will be specifically included and the threshold for risk of harm and emotional harm to children will be lowered. This will encourage earlier action to protect children at risk.
- Allow evidence of a parent's past conduct toward children to be used in child protection court proceedings.

- Clarify that professionals and the public have a duty to report if a child is or may be in need of protection.
- Make it easier for children's aid societies to get information they need to protect children.
- Promote earlier and more decisive planning for children's futures so that permanent arrangements for children can be achieved as soon as possible.
- Ensure that access by relatives and other individuals to children who have been made Crown Wards is granted only if it is beneficial to the child.
- Provide for mandatory review of the CFSA at least every five years.

These new amendments make up one very important part of an overall reform to the child protection system that includes changes to funding, a new information system, training, monitoring and the

development of a new accountability framework. Although these changes will have, what we believe to be, a very positive effect on the quality of work we deliver, there will also be a major impact on workers to implement these changes. Workers must be trained on the new standards, court rules and revised Eligibility Spectrum and Risk Assessment Model and the revised Lotus Notes-based recording system.

The new funding formula is in its second year of implementation. During this year, agencies were given increased funding to reach benchmarks for worker salaries. This, along with the revised method of funding (i.e. based on volume), has enabled our Society to hire new workers.

In 1999, both unions representing front-line workers and support staff gave notice to bargain. Collective agreements for CUPE Locals 3899 and 3042 were renewed for a period of 27 months from January 1, 1999 to March 31, 2001.

Staffing of front-line child protection workers continued to be a priority for the agency with an almost 20% turnover of social workers in 1998 and 1999. The turnover issue is common throughout the province and is being addressed at all levels.

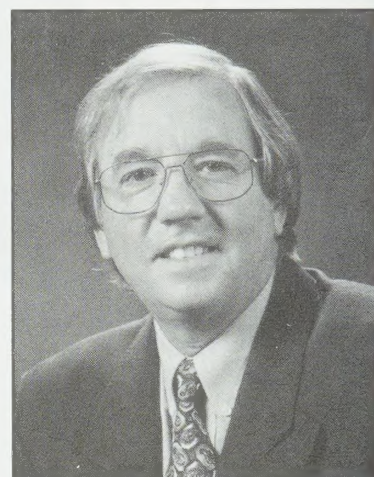
The resultant increase in staff has made it necessary to look for additional office space. We have secured over 10,000 square feet in a building close to the agency and are anticipating a move in mid to late June, 2000. The plan is to relocate most of our administrative staff, while leaving front-line services in our present locations.

Our Society has continued to explore areas of



Bruce Elwood
President

"I would like to express the appreciation of the board and staff to Sylvio Mainville for his contribution to the work of the Society. Our best wishes to Sylvio who is retiring after 19 years as our Executive Director."



Sylvio Mainville
Executive Director

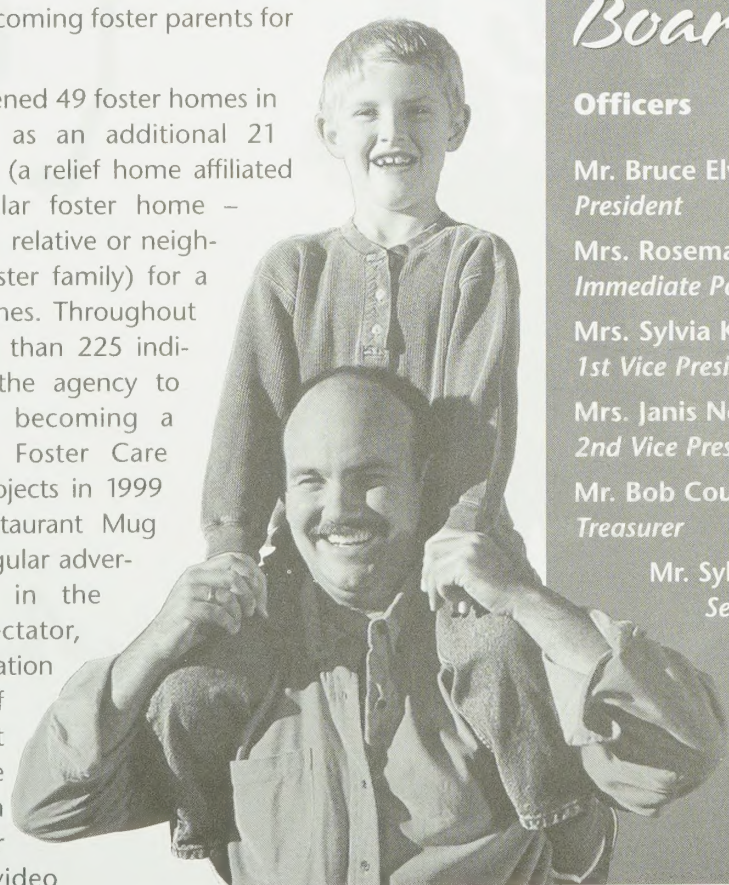
"With the many changes underway, this is a difficult, but also very exciting time to be in child welfare. It presents a unique opportunity for everyone to play a part in building a better service system for the protection and safety of our community's children. It has been a privilege to serve as Executive Director of this Society."

collaboration with our sister Society, the Catholic Children's Aid Society (CCAS), including foster parent recruitment, training, after hours emergency services, joint protection with other service providers and some shared human resources expertise. We are also exploring other areas of co-operation that had been identified in the report of the Organizational Alternatives Review Committee, which examined different models to enhance services and increase efficiencies between the two children's aid societies.

We have remained very involved with our provincial association, the Ontario Association of Children's Aid Societies (OACAS), this year. We have been active members on the Workload Measurement Project, development for Ontario Hospitals Protocol, Provincial Directors of Services Groups, Training and Capacity Building Group, Foster Care Revitalization Group, Outcomes and Quality Assurance Project. The OACAS has taken a lead role in monitoring and advocating for beneficial changes in the funding formula and new standards.

Our Society continues to place high priority on dealing with our multicultural community in a culturally sensitive way. We have made presentations to members of the Hamilton-Wentworth Muslim community in an effort to educate them on our role and to enlist their help in becoming foster parents for our Society.

The agency opened 49 foster homes in 1999, as well as an additional 21 support homes (a relief home affiliated with a particular foster home – usually a friend, relative or neighbour of the foster family) for a total of 70 homes. Throughout the year, more than 225 individuals called the agency to inquire about becoming a foster parent. Foster Care Recruitment projects in 1999 included a Restaurant Mug Campaign, a regular advertising feature in the Hamilton Spectator, in-store participation at several of The Barn Fruit Markets in the region, a booth at "It's Your Festival", a video



message on Roadside TV courtesy of HiThere Media, newspaper articles in the Hamilton Spectator, the Mountain News and Stoney Creek News, and television and radio interviews on Hamilton networks.

The "Homes for Kids" Marketing Team, established in 1998, continues to be a driving force behind many recruitment initiatives. The team is made up of professionals working in advertising, marketing or the media who volunteer their time and creativity to develop programs designed to promote awareness of the need for homes for children in Hamilton-Wentworth. Most foster parent recruitment initiatives during 1999, including the "Homes for Kids" Marketing Team, were joint ventures shared with the Catholic Children's Aid Society of Hamilton-Wentworth.



"Me And My Friends Getting Fit"
Annie DelGuidice, age 10

1999-2000 Board of Directors

Officers

Mr. Bruce Elwood
President

Mrs. Rosemary Knechtel
Immediate Past President

Mrs. Sylvia Kajiura
1st Vice President

Mrs. Janis North
2nd Vice President

Mr. Bob Coulter
Treasurer

Mr. Sylvio Mainville
Secretary

Directors

Mrs. Anne Bain*

Mr. David Braden*

Mr. Rob Csorbay

Mrs. Karen Davis

Mr. Richard DeKleine

Mrs. Robin Ehlert

Mr. Glen Etherington*

Mrs. Lynne Lee

Mr. Phemon Ma

Mrs. Mel Madamba-Wakeham

Mr. Russ Powers*

Ms. Penny Ross

Mr. Bryan Schofield

Mr. Jim Sykes

Rev. Dr. Graham Tipple

Mr. Kim Van Louwe

Mrs. Susan Wilkie

* Regional Representatives



"My Family Camping"
Erin Addison, age 13

Facts & Figures: 1999-2000 in Review

Intake Services

A total of 4,717 requests for service were made to the Society. The Society's After Hours Emergency Services responded to 3,950 requests for service.

Adoption Services

A total of 35 children were placed on adoption by this Society between 1999-2000. Of this number, 29 were under 5 years of age.

There were 341 brief services responded to by the Adoption Intake.

There were 195 Adoption Disclosure cases serviced and closed in 1999 with most of these clients receiving either their non-identifying history, or services facilitating an adoption reunion.

There were 341 Brief Services responded to by the Adoption Intake.

Family & Children's Services

A total of 840 children were in the care of the Society during 1999-2000.

There were 236 foster and group homes open to the Society as of March 2000. Of these, 15 were Alternate Care Homes providing temporary relief for 30 children with special needs.

The Specialized Support Services Unit provided a total of 5,468 hours of support to foster families.

A total of 7,070 hours were provided by Child and Youth Workers to support children and their families within their homes.

PROGRAMS FOR CHILDREN AND YOUTH: The Great Escape Summer Program serviced 130 children and youth; The Summer Therapeutic Recreation Program serviced 26 children and youth; 24 children participated in the new Theatre Drama Program; in addition 136 children and youth were sponsored to attend a residential or day camp during the summer of 1999.

The Parent Support Worker Program provided a total of 13,531 hours of direct service to families during 1999-2000.

The Society provided direct service placement experiences for 34 students from Mohawk College, McMaster University and Wilfred Laurier University.

Volunteer Services

The agency had 153 direct service Volunteers that provided the following services to children and families:

Clerical/Case Aides	809 hours
Special Friends.....	2,985 hours
Tutors	598 hours
Supervised Visitation.....	536 hours
Family Support	125 hours
Child Care	61 children

Our 35 Volunteer Drivers provided transportation to children in care and clients which totalled 25,123 volunteer drives for 1999 - 2000.

Multicultural Dining Calendar Project

Participants & Supporters

Today's Faces
Photography Studio
Sims Advertising
Hilltop Printing and Promotional Products
Gate of India
Wild Orchard Restaurant/Café
La Cantina Ristorante

Black Forest Inn
Philip Shaver House
The Snoopy Fox
Lee McBride's
The Ancaster Old Mill Inn
Izzy's Restaurant
Baranga's On The Beach Restaurant
La Costa Restaurant



1999-2000

Consolidated Statement of Operations and Changes in Fund Balance for the year ending March 31, 2000

Revenue

Province of Ontario	16,665,824
Children's Special Allowance	561,369
Other Children's Aid Societies	112,128
Investment Income	43,726
Donations	54,174
Fund Raising	49,669
Miscellaneous	178,832
	<u>17,665,722</u>

Expenditures

Direct Service	
Salaries	5,444,427
Benefits	701,824
Boarding Payments	6,007,310
Client Personal Needs	523,129
Health Related	228,485
Financial Assistance	36,980
Programs Expenses	106,123
Purchased Professional Services ...	568,677
Transportation	648,877
Training	50,702
	<u>14,316,534</u>
Program Support	1,935,265
Central Administration	<u>1,987,078</u>
	<u>18,238,877</u>
Excess (Deficiency) of Revenue over Expenditures	<u>(573,155)</u>

Fund Balance

Fund Balance April 1, 1999, as previously reported	1,574,303
Adjustment to prior years' revenue	<u>2,094,900</u>
Fund Balance April 1, 1999, as previously restated	3,669,203
Excess (Deficiency) of Revenue over Expenditure	<u>(573,155)</u>
Fund Balance April 1, 2000	<u><u>3,096,048</u></u>

Individual Fund Balances as at March 31, 2000

Child Welfare Fund	(269,647)
Alternate Care Fund	13,869
Capital Fund	2,555,307
Private Funds	<u>769,519</u>
	<u><u>3,096,048</u></u>

During 1999-2000 child welfare funding in the amount of \$16,396,703 was provided to the Children's Aid Society of Hamilton – Wentworth by the Province of Ontario through the Ministry of Community and Social Services. This total amount is comprised of \$14,317,332 as derived by the 1999-2000 transitional Funding Framework guidelines and additional fiscal relief totalling \$2,079,371. Child welfare services in the net amount of \$16,796,623 were delivered to the community of Hamilton – Wentworth and the resulting deficit of \$399,920 has been posted to the Child Welfare Fund Balance. The Society is hopeful that this deficit will be fully paid through the end of year Funding Framework reconciliation process.

The above noted Capital Fund Balance in the amount of \$2,555,307 represents the Society's investment in capital assets, net of accumulated amortization. The Private Fund Balance of \$769,519 established through bequests, general purpose donations and targeted fundraising activities, provides additional sources of revenue for specific service delivery initiatives that lie outside of the provincial funding mandate.

AUDITORS: Grant Thornton LLP

An audited statement of the Society's financial operations for the year ending March 31st, 2000 is available at the Society's office upon request.

1999-2000 Donors

Gifts to \$499

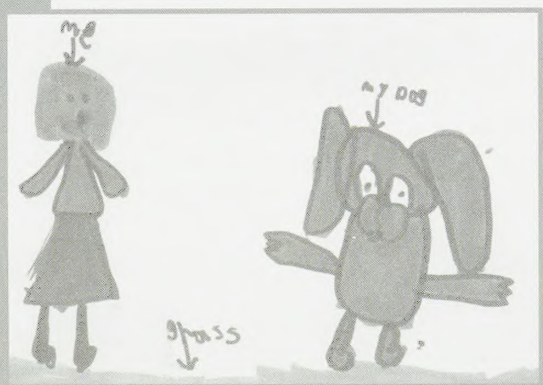
Mr. Norman J. Adams
Mrs. Shirley Arberg
Dr. John G. Attridge
Rev. & Mrs. T.M. Bailey
Mrs. Sondra Beame
Dr. Audrie M. Bienenstock
Binbrook Women's Institute
Dr. Edna Birchard
Mr. Joe A. Bregar
Mr. & Mrs. Andrew Brink
Mr. Frank Butty
Mrs. Helen M. Caldwell
Dr. D. Campbell
Ms. Margaret M. Carrigan
Ms. Amanda Chapman-Shimmin
Choice Cuisine Catering & Deli
Council for Exceptional Children,
Chapter 289

Ms. Pamela M. Krause
Ms. Susan Kun
Miss June Lee-Anon
Mr. John C. Leek
Ms. Kathleen M. Lyne
Mr. Phemon Ma
Dr. & Mrs. John G. MacLennan
Mrs. Donna Madden
Mr. & Mrs. Sylvio Mainville
Mr. & Mrs. Leonard Marshall
Miss Kathleen R. Mathews
Mrs. Jean McCallion
Mr. W. Murray McCulloch
Miss Mary Lorraine McFadden
Mr. & Mrs. Kevin & Valerie McGill
Mrs. Catherine McLay
Mr. Douglas McMaster
Mr. R. Bradley Michell
Mr. & Mrs. Michael Mihailovich
Mrs. Kristina Mihajlovic
Mr. & Mrs. Fred Nyland
Order of the Eastern Star, Binbrook
Chapter #17
Mr. & Mrs. J. Oliver
Our People Fund, Bank of Montreal
Employees
Mr. & Mrs. Ronald Ouwehand
Mr. David Phillips
Mr. & Mrs. R Picklyck
Gordon Pilkey Estate
Mr. H.A. Pryce
Ms. Colleen Reid
Dr. & Mrs. Hugh & D. Richmond
Mr. & Mrs. David Robertson
Mr. & Mrs. K.M. Robinson
Mr. James H. Russell
Mr. & Mrs. Joseph Sams
Ms. Elizabeth Scarlett
Mr. Peter Schmitt
Mr. William Shea
Miss Kathryn Sheehan
Ms. Risa Shuman
Mr. & Mrs. Noel & Linda Spratt
Springer's Meats Inc.
Dr. J.G. Stapleton
Mr. & Mrs. Ronald & Linda Thachuk
Miss Elizabeth Tilson
Mr. & Mrs. Larry Travers
Dr. & Mrs. John H. Trueman
Dr. Shirin Umar-Khitab
Mr. Steve Van Stroe
Veteran's Service League,
Nevada Fund

Mr. & Mrs. Henry Vine
Dr. Cecil E. Walker
Dr. & Mrs. W.E. Waterfall
Ms. Roberta A. Weiss
Mrs. Brenda Yates

Donors \$500 - \$999

Mr. Duncan G. Bell
Danny's No Frills
Roberts Steel Fabrication
& Installations
Rotary Club of Waterdown
Mr. & Mrs. Anita & Jan Swanach



"Me & My Dog Playing"
Casey Boggs, age 7

Mrs. Doris M. Davidson
Mr. & Mrs. Gordon H. Dean
Mr. & Mrs. Jack Finlay
Ms. Diane C. Fortman
Mrs. June Graham
Mr. William L. Halpren
Mr. Morgan Haskett
Miss Lauren Hill
Ms. Mary Hobbs
Mr. & Mrs. Charles A. Houghton
Mr. Calvin W. Jaeger
John Howard Society
of Hamilton-Burlington
Mr. Edwin W. Johnson
Jon & Those Puppets
Ms. Jane Kappele
Mr. Niall King
Knights of Columbus, Council 6579

A Special Thank You To Our Community

Our sincere **thanks**
goes to all those
who so generously
contributed to the
Society's fund raising
efforts and campaigns
during 1999 and 2000.

All donations supported
the Society's Children's
Fund which provides
the funding for all of
the Specialized Support
Services for children
and youth, the Crown
Ward Bursary Program,
the Summer Camp
Program, and
family support and
assistance at Christmas
time.

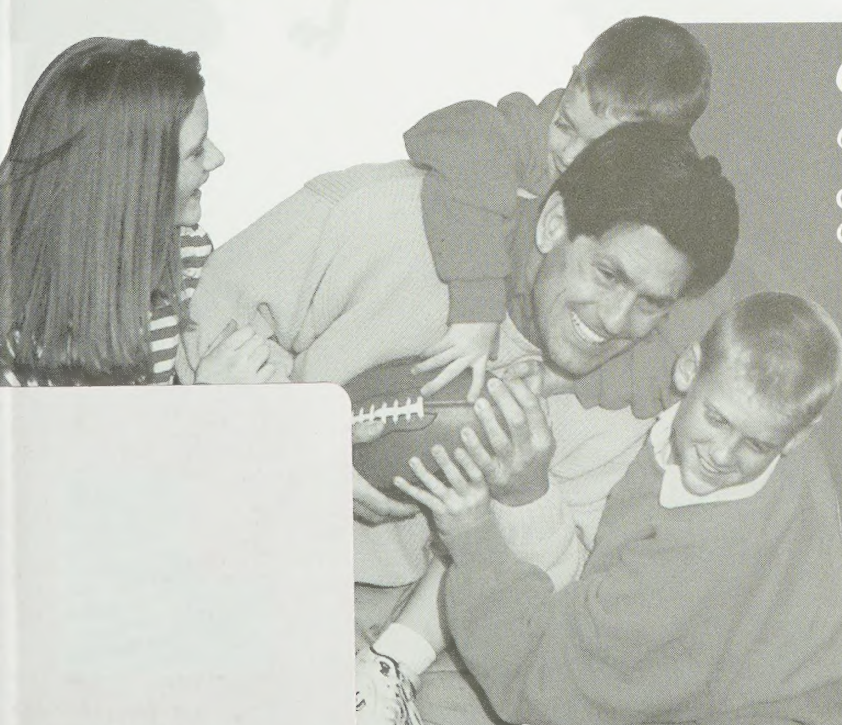
Gifts in Kind 1999

Twentieth Century Fox Film Corp.
A.A. Jones Optical Inc.
Asti's Limousine Service
Ms. Diane Preston
Hamilton Bulldogs
Hamilton Downtown B.I.A.
H.E.C.F.I.
Ministry of Community Social Services
Floral Creations by Unha
Hamilton Kilty B's
Help a Child Smile
HiThere Media
Loyal Order of the Moose, Lodge 1142
Firestone Sports Bar
Sims Advertising
The Barn Fruit Markets Inc.
Hamilton Spectator
Marcam Industries Inc.
Ms. Risa Shuman
Shrine Circus
East Side Mario's
(Ancaster, Dundas, Hamilton)
Montana's Cookhouse Saloon
(Ancaster, Hamilton)
The Village Restaurant (Stoney Creek)
Mustang's Big Ol' Grill (Stoney Creek)
Fran's Restaurant (Hamilton)
Mark Industrial Ltd.
Today's Faces Photography
Hilltop Printing & Promotional Products

Christmas 1999

Alpha Gamma Delta
Barton Secondary School Students
Bell Canada Employees, 6th Floor
Carlisle Opti-Mrs. Club
Carrera's Restaurant
Case Credit
Child Youth Worker Program,
Mohawk College
Cotton Ginny Combo #147.
Limeridge Mall
Crawford Adjusters Canada Inc.,
I.S.R.M. Division
Dr. Robert Peeling and Staff
Eastern Auto Electric
Eddie Bauer Outdoor Outfitters,
Square One
Grant Thornton Chartered Accountants
H.W.R.P. - Project Concern
Hamilton General Hospital, CCU
Hamilton Professional Fire Fighters
Association
Hamilton Downtown B.I.A.
Henderson Hospital, Ward 398
IRS Truck and Trailer
Joseph Brant Hospital, Ward 3 West
La Costa Restaurant
Madeline & Michael Rawson
Mr. Doug Hogg, Branch Manager,
Acklands-Grainger Inc.
Mr. Joe Wolkowich, Traffic Manager,
Hunter Drums Limited

Mr. Marty Broughton, Provincial
Environmental Services Inc.
Mr. Clayton Boxall, Manager, Traction
Mr. Dave Drummond, Mack Sales
& Service Stoney Creek Ltd.
Mr. Ed Tollis, AE Printing Services
Mr. Frank Vromans, Central Catering
Mr. Mike Kovak, Authorized Distributor,
Mac Tools
Mr. Ivan Cole, Hamilton Radiator
Mr. Fred Pedler, District Manager,
Haldex Midland Ltd.
Mrs. Jan Watson & Family
Mrs. Mary O'Hanian
Mrs. Mary Jane Tigchelaar & Family
Ms. Deb Boyd & Family
Ms. Karen Hofman
Ms. Lea Poulin, Niagara
Drivetrain Centre
Ms. Bonnie Reid & Colleagues
Ms. Kimberly Reid
Ron Dewar Management Systems
Royal Bank, 810 Upper Gage
Shopper's Drug Mart, Westdale
Sims Advertising
Southwestern Group Insurance
St. George's Benevolent Society
St. Joseph's Hospital, C.E.M. -
Martha Wing, Room H-305
Terrence Webster Design,
Hamilton Harbour West



Guardian Angels *Gifts \$1,000 & Over*

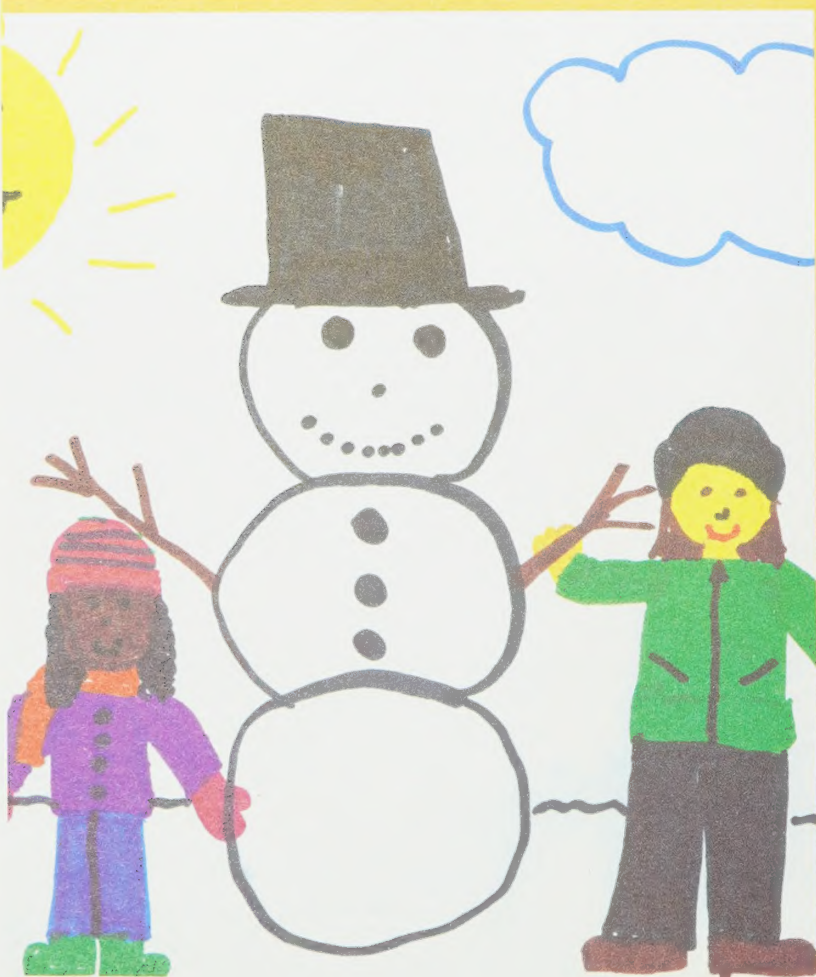
Canada Trust Employee Charity Fund - "Wishing Well"
CHML Christmas Tree of Hope
Citizen Action Group
Comstock Canada Ltd.
Estate of Mrs. Mary S. Woods
Estate of Mrs. Hazel Nudds
Frost Fence & Wire Products Ltd.
H.W.R.P. - Project Concern
Hamilton Academy of Veterinary Medicine
Navistar International Corporation Canada
Rotary Club of Hamilton - East Wentworth
Sears Canada Inc.
Sears - Limeridge Mall
The Snooty Fox
Mr. and Mrs. T.E. Yates
The Hamilton Community Foundation



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Mission Statement

*In the best interest of children,
the Children's Aid Society
of Hamilton-Wentworth is
committed to their protection
and well-being while supporting
the autonomy, integrity, and
cultural diversity of families.*



the children's aid society
OF HAMILTON-WENTWORTH

143 Wentworth Street South
P.O. Box 1170, Depot 1
Hamilton, Ontario L8N 4B9

Phone: (905) 522-1121

Fax: (905) 572-6465

"Me And My Foster Sisters Building A Snowman"
Chelsey Simmonds, age 12